

# WE ARE LOOKING FOR A CUSTOMER EXPERIENCE EXECUTIVE

## Key tasks:

- Operate and continuously improve a professional customer care service incl. hotline
- Respond and quickly handle any customer enquiry with support of relevant department
- Execute independently monthly reporting to management level
- Manage CRM system together with the sales team
- Execute various online marketing tasks with your creative ideas
- Generate analytical insights from data
- Support various admin task
- Find new customers via field visits or online, and introduce solutions via email, phone, face-to-face meeting, follow-up with building management or owners
- Become a promoter for Green Mobility and sustainable development

## Profile:

- 2-3 years working experience in related job
- Persistent, self-driven, accountable, trust-worthy
- Good communication both in VN & basic EN
- Good listening and customer centric attitude
- Presentation and problem-solving skills
- Ability to work both individually and as part of a team
- Have laptop, means of transportation by motorbike
- Willing to spend time on field 1-2 days per week

## Engagement:

- Working hours from Monday to Friday, as well handle hotline
- Mostly individual work
- Working in a dynamic and professional environment based in HCMC

## APPLY NOW – SEND YOUR CV!

to [phamthithuthuy@eboost.vn](mailto:phamthithuthuy@eboost.vn)

*EBOOST strives to empower people to adopt the electric individual transport means for their daily mobility needs, to convert the urban environment into a healthier and more sustainable place to live, work and relax.*

*We are creating the biggest network for GREEN mobility in Vietnam!*

*EBOOST is one of Vietnam's leading providers for smart electric vehicle charging solutions. We develop, install, and operate a nation-wide network of charging stations. EBOOST is tech-based and fully digitalized.*

*We strive for highest customer satisfaction, guarantee smart and safe equipment at minimized cost structure.*

*EBOOST is offering solutions for both – electric car & electric bike charging.*